

# Protect Your Largest Home Investment...

## And Stay Comfortable!



## Stout's Preventive Maintenance Agreement

By becoming a Preventive Maintenance Agreement (PMA) customer, you will be placed on a maintenance schedule in our computer system. You may choose an annual service, a semi-annual service, or more frequent services throughout the year. We will call you to let you know when it is time to service your heating and cooling system. **You will not have to worry about a thing, we will take care of everything.** You will be entitled to a 10% discount on services, including parts and labor. You will also receive the same low rate for services conducted after hours, on weekends, and holidays. **To become a PMA customer, please sign up today and save tomorrow.**



## 100% Satisfaction Guaranteed

- We wear shoe coverings to protect your carpet and flooring.
- We make every effort to take special care of your home or business.
- Your equipment – any major brand – will be thoroughly inspected.
- You will know the price before we start the repair.
- We use the highest quality, most reliable and energy-efficient products available.
- You will receive a quick response from our cellular dispatch fleet.
- Our technicians will be clean-cut, uniformed, courteous, factory-trained, and NATE Certified, a national test of excellence.

**(704) 633-8095**

[www.stoutheatingandair.com](http://www.stoutheatingandair.com)

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## Regular maintenance with Stout's Preventive Maintenance Agreement will more than pay for itself.

Whether you have one system or multiple heat pump, or a / c and furnace, we have a plan that will meet your needs. To secure your comfort with our comprehensive plan, simply call us to schedule your first appointment. Maintenance agreements are also available for geothermal systems. Ask your technician or call our office for a quotation.



### Cooling Tune-Up

1. Check compressor amps / volts, capacitors
2. Monitor refrigerant pressures
3. Inspect refrigerant piping for vibration / rubbing
4. Inspect condenser coil for cleanliness
5. Inspect condition of outdoor cabinet and disconnect
6. Check condenser fan motor amps / volts and fan blade
7. Tighten electrical connections
8. Check / lubricate motor & bearings
9. Inspect contactor condition
10. Inspect reversing valve (heat pump)
11. Test starting capabilities
12. Test safety controls
13. Inspect blower components for cleanliness
14. Check blower motor amps / volts
15. Check / lubricate motor & bearings
16. Inspect evaporator coil for cleanliness
17. Measure temperature drop or rise
18. Inspect & clean condensate drain and pan
19. Check condensate pump for proper operation
20. Check thermostat operation / calibrate as necessary



### Heating Tune-Up

1. Check compressor amps / volts, capacitors
2. Check blower motor amps / volts
3. Tighten electrical connections
4. Check / lubricate motor & bearings
5. Check burner for cleanliness, adjust if needed
6. Check ignition and pilot assemblies
7. Inspect heat exchanger or heating elements
8. Monitor flue draft
9. Measure temperature rise
10. Measure for correct air flow
11. Test starting capabilities
12. Test safety controls
13. Check thermostat operation / calibrate as necessary

#### For heat pumps:

14. Check compressor amps / volts
15. Monitor refrigerant pressures
16. Inspect refrigerant piping for vibration / rubbing
17. Inspect condenser coil for cleanliness
18. Inspect condition of outdoor cabinet and disconnect
19. Tighten electrical connections
20. Check condenser fan motor amps / volts and fan blade
21. Check / lubricate motor & bearings
22. Inspect contactor condition
23. Inspect reversing valve



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